



**Mahon Plumbing, Inc.**

6824 Fort Smallwood Rd, Suite A

Baltimore, MD 21226

410-636-7944 office@mahonplumbing.com

**TO: ALL OF OUR VALUED CUSTOMERS, COLLEAGUES AND BUSINESS ASSOCIATES**

**DATE: Tuesday, MARCH 24, 2020**

**RE: COVID-19 Response**

The safety and wellbeing of our customers and technicians is our top priority. We are taking a number of precautionary measures as outlined by the CDC while in your home or business. Our goal is to continue to provide the standard of service our customers have come to expect while maintaining a high level of safety and hygiene within our community.

- Technicians are instructed to practice social distancing and limit physical contact in your home to only work areas.
- All employees and technicians will limit physical contact, including hand shaking with customers and other team members.
- Prior to entering your home, technicians will clean their hands with soap and water or use hand sanitizer.
- Technicians will wipe down and disinfect all work surfaces and tools as an added precaution.
- Technicians will wear protective gloves and shoe covers in addition to using new drop clothes when required.
- Employees are aware of the symptoms, and if anyone is displaying potential signs, they will stay home to be evaluated by a medical professional.

We will continue to closely monitor the situation and remain dedicated to the health and safety of your families and our employees. If you have any questions, please feel free to contact us at (410) 766-8566. We appreciate your continued business as we work through this together.

Mahon Plumbing will continue to remain open to serve all of your plumbing needs while striving to maintain a healthy and safe environment.